

# IWMC

ISLAND WASTE MANAGEMENT CORPORATION

JULY 2025

WASTE WATCH

# News

VOLUME 44

## A MESSAGE FROM THE CEO

In my first few months as Island Waste Management Corporation's new CEO, I have had the opportunity to visit many of our sites and facilities across the province. As I've gained a better understanding of the waste management system, it has also become very clear that our team is made up of incredibly hard-working and dedicated individuals. Throughout my career, I've watched PEI lead in areas like bioscience and renewable energy and it's been exciting to see our capabilities and leadership in waste management as well.

The work that Islanders continue doing to see a sustainable and bright future for generations to come is inspiring. I look forward to maintaining and ensuring an environment of continuous improvement and innovation at IWMC.

We thank you for your ongoing support of the Waste Watch Program and wish you a wonderful summer on PEI!

***Tyson Bradley***



# Welcome to IWMC's Customer Service Centre!

Located in the heart of Tignish is IWMC's Customer Service Centre. From cart repair to collection schedules to sorting information, the team at the Centre are there to answer questions and help Islanders participate confidently in the Waste Watch Program.

As the central point of contact for all residential, industrial, commercial, and institutional customers, the Centre responds to an average of 200 calls per day. They also answer emails that come to IWMC's general information address.

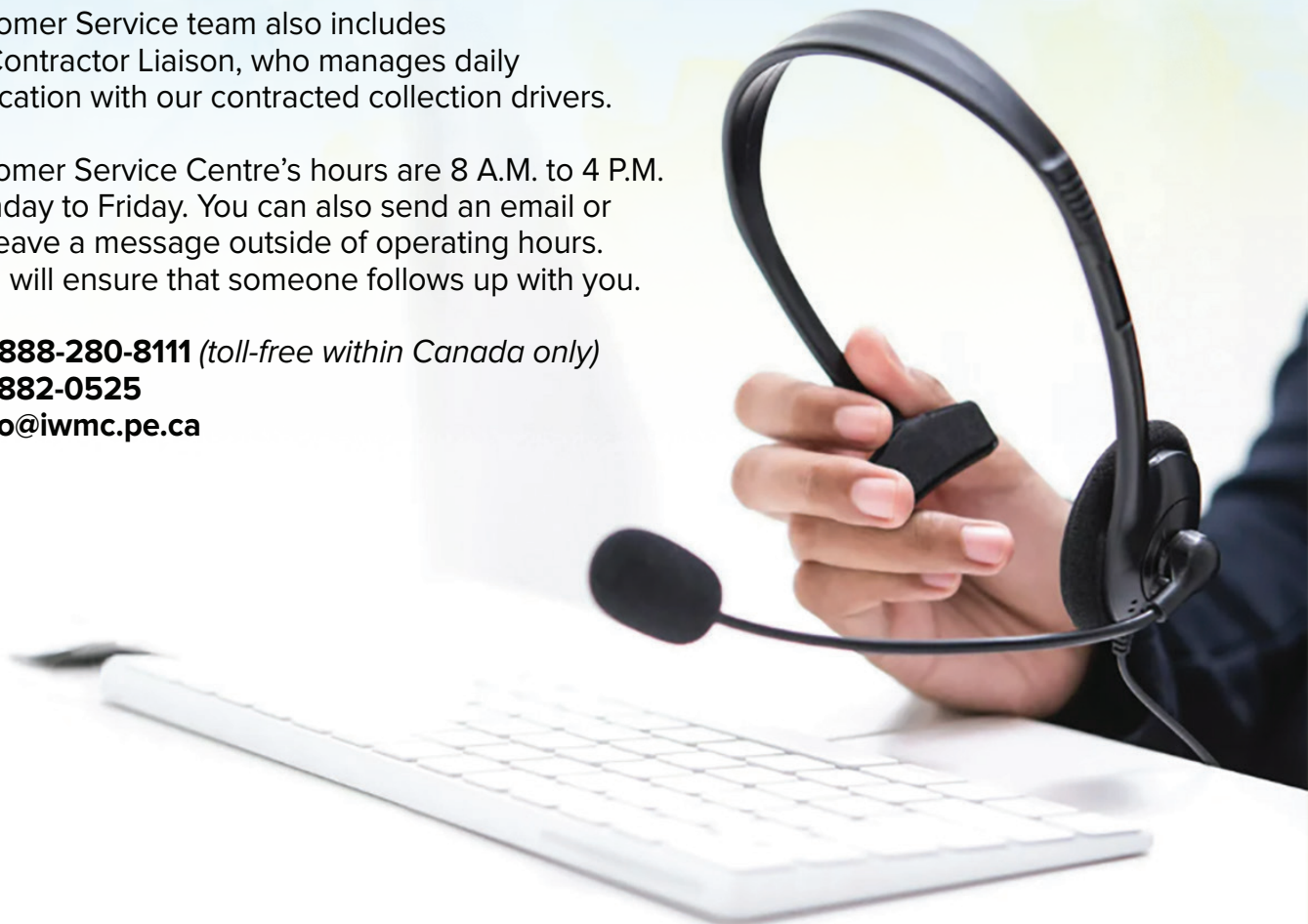
Some of the common tasks managed by our Customer Service team are:

- ✿ Assisting new residents with an overview of how PEI's waste management system works
- ✿ Making arrangements for delivery of Waste Watch Program carts to newly constructed properties
- ✿ *Resolving road access challenges for collection vehicles*
- ✿ *Answering enquiries from home and business owners*
- ✿ Working with property owners to find solutions for their specific challenges

The Customer Service team also includes IWMC's Contractor Liaison, who manages daily communication with our contracted collection drivers.

Our Customer Service Centre's hours are 8 A.M. to 4 P.M. from Monday to Friday. You can also send an email or call and leave a message outside of operating hours. The team will ensure that someone follows up with you.

Phone: **1-888-280-8111** (*toll-free within Canada only*)  
or **1-902-882-0525**  
Email: **info@iwmc.pe.ca**





# WWDC Tips

Have you visited one of our **Waste Watch Drop-Off Centers**? There are six locations on PEI where you can safely drop-off sorted materials, household hazardous waste, and other items that require special disposal.

To make your visit easier, we asked our team for their best Waste Watch Drop-Off Center tips:

- ✿ **ORGANIZE YOUR MATERIALS BEFORE YOU GO** - If you are bringing a large load of materials to a Center for disposal, try organizing the material by type in your vehicle (for example, keeping all Household Hazardous Waste together in one area can make the drop-off process faster and much smoother).
- ✿ **PLAN AHEAD** - When planning to go to a Center, make sure to block off enough time for your visit. This is especially important if you have a lot of items to dispose of.
- ✿ **KEEP SAFE** - Our Waste Watch Drop-Off Centers are working waste management facilities. We recommend wearing closed-toed shoes for safety.
- ✿ **BRING HELP FOR BIG ITEMS** - You must offload items yourself at the Center. If you are bringing large items, consider taking someone with you for help.
- ✿ **CHECK THE CENTER HOURS BEFORE YOU GO** – Visit the Disposal Facilities page on our website for up-to-date hours and contact information for each Center.
- ✿ **FREE RECYCLABLES DISPOSAL ON SATURDAYS** - On Saturdays from 8 A.M. to 12:00 P.M., residential recyclables can be dropped off at Centers for free.



# Questions from the Community

Each week, our Customer Service Centre receives questions from people across PEI. We asked some of our team members if they could answer your recent questions.

## Question:

***My pizza box is greasy. Is it still recyclable?***

**Answer:** YES! Takeout pizza boxes made of corrugated cardboard are absolutely recyclable, even if there's grease on them. Please collapse and bundle them with other corrugated cardboard and place curbside on your designated recycling collection day.

- Michael (Program Compliance Inspector)

## Question:

***If my cart gets damaged, do I have to pay for the repairs?***

**Answer:** In most cases the answer is no. In rare circumstances, a customer may be charged for repairs.

- Logan (Operational Support Technician)

## Question:

***How do I get rid of old tires?***

**Answer:** Great question! Tires can be disposed of at the place you purchased them. You can also bring them to one of our Waste Watch Drop-Off Centers (off rims) for free disposal.

- Michelle (Scale House Operator/Inspector)

## Question:

***Can I use a bungee cord to keep pests out of my cart?***

**Answer:** If you use a bungee cord to keep your cart's lid secure, you must remove it when you put your cart curbside for collection. This is because the cords can snap and injure collection drivers and get tangled in machinery causing breakdowns.

- Kaily (Customer Service Representative)

# IWMC is now on Nuwelcom!



NUWELCOM

Nuwelcom is a free app developed on PEI that can deliver important public information instantly in 15 different languages.

Download **Nuwelcom** on your smart device (mobile phone or tablet).

In the Waste Management section of the app, you can find:

- ✿ General information about the Waste Watch Program
- ✿ A map of IWMC's Waste Watch Drop-Off Centers
- ✿ A collection day tool that will notify you about your curbside pickup dates





# Fall Cleanup Reminder

Last November, we changed the way our bi-annual cleanup happens. Waste cleanup now takes place on your regularly scheduled waste (black cart) collection day throughout November and May.

**Note:** there is no change to yard debris cleanup.

If you have questions about this year's Fall Cleanup, please contact our Customer Service Centre by email: [info@iwmc.pe.ca](mailto:info@iwmc.pe.ca) or phone: **1-888-280-8111**.



## Cleanfarms Wants Your Thoughts!

### Attention Farmers:

Cleanfarms is IWMC's partner in addressing agricultural waste management. They want to hear from people on PEI about their feedback on the current recycling program for agricultural plastics.

To provide input, please contact Lyndsay D'Entremont by email: [info@cleanfarms.ca](mailto:info@cleanfarms.ca) or phone: **902-334-4282**.



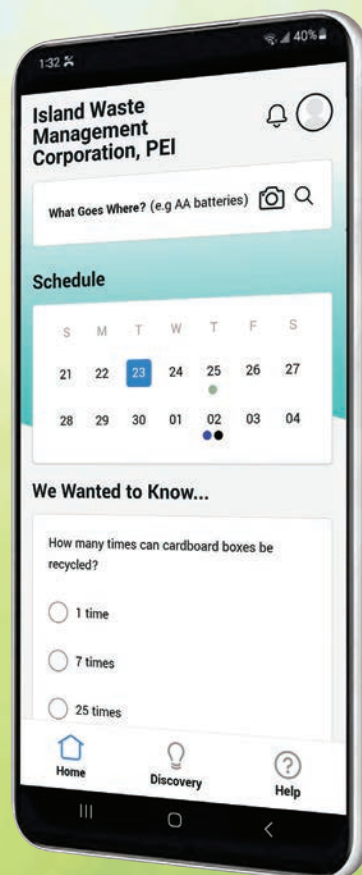
## Do you have the Recycle Coach App?



**Recycle Coach is an app that's FREE to download on your smart device (mobile phone or tablet). It offers:**

- 🌸 Convenient access to your collection schedule
- 🌸 Notification on your smart device the evening before to remind you to place your carts and recyclables curbside the next morning
- 🌸 An easy-to-use interactive sorting guide
- 🌸 And more!

Join thousands of Islanders who use Recycle Coach by downloading today!



# WASTE WATCH DROP-OFF CENTERS (WWDCs)

REGION / ADDRESS	SUMMER	WINTER
<b>WEST PRINCE:</b> <b>Brockton,</b> 2202 Dock Rd., Rte.150	8:00 - 4:30 Monday Wednesday Friday 8:00 - 12:30 Saturday	8:00 - 4:30 Monday Wednesday Friday 8:00 - 12:30 Saturday
<b>EAST PRINCE:</b> <b>East Prince Waste Management Facility</b> Wellington Centre 29786 Rte. 2	7:00 - 4:30 Monday - Friday 7:00 - 12:30 Saturday	8:00 - 4:30 Monday - Friday 8:00 - 12:30 Saturday
<b>CENTRAL:</b> <b>New London,</b> 10142 Route 6	8:00 - 4:30 Monday Tuesday Thursday 8:00 - 2:00 Saturday	8:00 - 4:30 Tuesday Thursday 8:00 - 12:30 Saturday
<b>CAPITAL:</b> <b>GFL Environmental</b> 8 Superior Cr. Charlottetown	7:00 - 5:00 Monday - Friday 7:00 - 2:00 Saturday	7:00 - 5:00 Monday - Friday 7:00 - 2:00 Saturday
<b>EASTERN:</b> <b>Dingwells Mills,</b> 100 Selkirk Road Rte. 309	8:00 - 4:30 Monday Wednesday Friday 8:00 - 12:30 Saturday	8:00 - 4:30 Monday Wednesday Friday 8:00 - 12:30 Saturday
<b>EASTERN:</b> <b>Murray River,</b> 378 Cape Bear Road Rte. 18	8:00 - 4:30 Tuesday Thursday Saturday	8:00 - 4:30 Tuesday Thursday Saturday

**PLEASE VISIT [iwmc.pe.ca](http://iwmc.pe.ca) FOR MORE INFORMATION**

## CONTACT INFORMATION

Additional sorting guides & calendars can be printed from our website or  
picked up at any town hall, city hall, or Access PEI.



**[iwmc.pe.ca](http://iwmc.pe.ca)**



**1-888-280-8111**

*Une version française, également disponible.*

# SORTING GUIDE

Customer Service: 1-888-280-8111  
Sorting information: [iwmc.pe.ca/sort](http://iwmc.pe.ca/sort)

## RECYCLABLES

### BLUE BAG #1

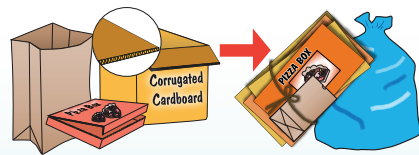


**USE TRANSPARENT** • Recyclables must be clean & dry.  
**BLUE BAGS ONLY!** • Ensure blue bags are tied securely.

### BLUE BAG #2



PLACE THE ITEMS LISTED BELOW BESIDE YOUR BLUE BAGS



**PAPER BAGS & CORRUGATED CARDBOARD**  
Flatten, bundle and tie/tape securely

### LARGE METAL ITEMS

- ✓ bundle multiple items (tent poles, curtain rods, etc.)
- ✓ less than 4 ft & 50 lb
- ✓ dismantle large items
- ✗ no propane cylinders, tanks, or items containing ozone-depleting substances (e.g. Freon)

## COMPOST



Food Waste (including bones & shells)



Food-Soiled Paper, Napkins, Paper Towels, Tissues, Paper Food Bags, Wrapping Paper (non-foil/glitter)



Coffee Grounds and Filters, Tea Bags, Yard & Garden Waste

### NO BAG IS BEST!

If bags are necessary:

- ✓ Paper bags are preferred
- ✓ Film compostable bags must be identified by:



✗ DO NOT USE PLASTIC BAGS



**NO Plastic  
NO Metal  
NO Glass**  
IN COMPOST CART

## WASTE

Non-Recyclable Plastics with no Symbols or Recycle Symbols



### NO BAG IS BEST!

If bags are necessary:

- ✓ Use clear, transparent plastic bags
- ✗ No blue bags
- ✗ No solid-coloured bags
- ✗ No paper bags



**DO NOT USE solid-coloured bags**

## EXCESS MATERIALS:

When your cart is full, drivers will accept up to **TWO** open rigid containers, extra bags, or bulky items placed **BESIDE** the appropriate cart. If bags are used, paper bags must be used for **COMPOST**, and clear, transparent plastic bags for **WASTE**.  
*All excess items, including additional bags and containers placed beside carts must be under 50 lb and 4 ft.*



# SPECIAL DISPOSAL

**NOT** COLLECTED  
CURBSIDE AT ANY TIME

## PROPANE TANKS

**30 lb. or less:** Propane tank exchange location or WWDC\*

**Over 30 lb.:** Propane dealer  
**Cylinders:** WWDC\*

*For businesses only cylinders are accepted at WWDC and disposal fee applies*



## LARGE BULKY FURNITURE

Items larger than **4 ft** or heavier than **50 lb** are accepted at WWDC\* for **FREE**

*Businesses: disposal fee applies*



## LARGE APPLIANCES

Bring to WWDC\* for **FREE** disposal.



## TIRES

Return to place of purchase or WWDC\*. *Tires without rims are FREE*



## PRINTER CARTRIDGES

Accepted at WWDC\* for **FREE** and at most electronic retailers. Search *Printer Cartridges* at [www.iwmc.pe.ca/sort](http://www.iwmc.pe.ca/sort) for more information.



## HAZARDOUS WASTE

**RESIDENTS:** Bring to a WWDC\* for **FREE** disposal - **Must be in sealed original container.** Jerry cans and other containers must be left behind with contents.

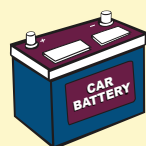
**BUSINESSES:** Businesses must dispose of hazardous material through a hazardous waste carrier. Visit [www.iwmc.pe.ca/commercial](http://www.iwmc.pe.ca/commercial) for more information.

- fuel (gasoline, kerosene, etc.)
- silicone, caulking, adhesives
- aerosol cans (with contents)
- cosmetics & personal care products

- pesticides, herbicides, insecticides
- items with mercury
- pet medications
- cleaning products and more



## STEWARDSHIP PROGRAMS



### AUTOMOTIVE LEAD ACID BATTERIES

Bring to WWDC\* for **FREE** disposal. Also accepted at place of purchase and licensed bottle depots.

### LIGHT BULBS

All types of bulbs removed from fixture are accepted for **FREE** at WWDC\*. Call in advance for more than 16 bulbs.

Visit [www.productcare.org](http://www.productcare.org) for drop-off locations and disposal instructions.



### PRESCRIPTIONS, OVER-THE-COUNTER MEDICATIONS AND NATURAL HEALTH SUPPLEMENTS

**RESIDENTS:** Return to participating pharmacies.

For disposal instructions & drop-off locations visit [www.healthsteward.ca/returning-medications](http://www.healthsteward.ca/returning-medications)

**BUSINESSES:** Search **Medication** at [www.iwmc.pe.ca/sort](http://www.iwmc.pe.ca/sort)

### MEDICAL SHARPS (Needles, Syringes, Lancets, Epi-Pens)

**RESIDENTS:** Pick up free sharps container at participating pharmacies. When container is full, return to pharmacy.

For disposal instructions & drop-off locations visit [www.healthsteward.ca/returning-medical-sharps](http://www.healthsteward.ca/returning-medical-sharps)

**BUSINESSES:** Search **Medical Sharps** at [www.iwmc.pe.ca/sort](http://www.iwmc.pe.ca/sort)

### AUTOMOTIVE FLUIDS (less than 50L container sizes)

Motor oil, oil filters and containers; automotive antifreeze and containers; aerosol cans for propelled lubricant and brake cleaner. Bring to WWDC\* for **FREE** disposal or return to collection facilities listed at [www.uoma-atlantic.com](http://www.uoma-atlantic.com)



### PAINT, STAINS AND EMPTY CONTAINERS

Bring to WWDC\* for **FREE** disposal, exceptions apply. Visit [www.productcare.org](http://www.productcare.org) for limits, guidelines and additional drop-off locations.



### RECHARGEABLE AND NON-RECHARGEABLE BATTERIES

Accepted for **FREE** at WWDC\*. Visit [RecycleYourBatteries.ca](http://RecycleYourBatteries.ca) for disposal instructions and additional drop-off locations. eMobility batteries are only accepted by participating retailers.

### AGRICULTURAL PLASTICS

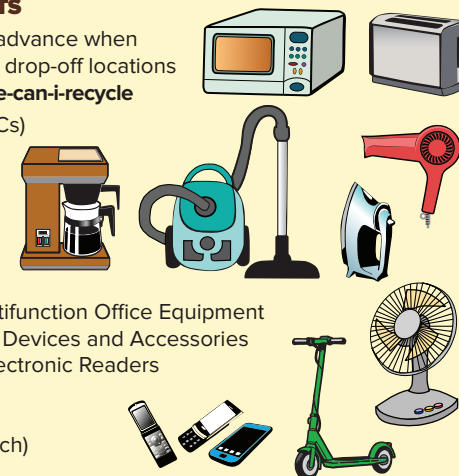
Agricultural plastics such as relatively clean and dry silage wrap and twine are received free at WWDC's. For a complete list of what to recycle and where, visit [cleanfarms.ca](http://cleanfarms.ca)



### ELECTRICAL AND ELECTRONIC PRODUCTS

Bring to WWDC\* for **FREE** disposal. Call in advance when bringing more than 25 items. For additional drop-off locations visit [www.recycleMyelectronics.ca/pei/where-can-i-recycle](http://www.recycleMyelectronics.ca/pei/where-can-i-recycle)

- Portable Air-Treatment Appliances (no A/Cs)
- Countertop Appliances
- Personal Care Appliances
- Time & Weight Measurement Devices
- Computers and Computer Accessories
- Phones and Pagers
- TVs and Monitors
- Photocopiers, Printers, Scanners and Multifunction Office Equipment
- Portable, Home and Vehicle Audio/Video Devices and Accessories
- Video Game Devices and Accessories/Electronic Readers
- Global Positioning Systems (GPS)
- Electronic Exercise Equipment
- Personal Activity Trackers (e.g., smart watch)
- eBikes and eScooters



For a complete list of items, search **Sorting Guide** at [www.iwmc.pe.ca/sort](http://www.iwmc.pe.ca/sort) or visit [www.recycleMyelectronics.ca/pei/what-can-i-recycle](http://www.recycleMyelectronics.ca/pei/what-can-i-recycle)

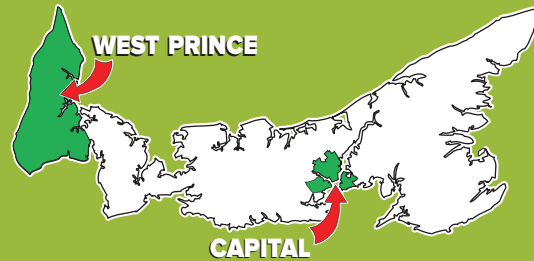
\*WWDC = WASTE WATCH DROP-OFF CENTER



# 2025 WASTE WATCH RESIDENTIAL COLLECTION CALENDAR

# CAPITAL AND WEST PRINCE

\*Includes Stratford and Cornwall



 = COMPOST  = WASTE

JULY						
S	M	T	W	T	F	S
		1	2	3	4	5★
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24/31	25	26	27	28	29	30

SEPTEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6★
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26▲	27
28	29	30				

OCTOBER						
S	M	T	W	T	F	S
			1	2	3	4★
5	6	7	8	9	10	11
12	13	14	15	16	17	18★
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15★
16	17	18	19	20	21	22
23/30	24	25	26	27	28	29

DECEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27★
28	29	30	31	1	2	3★

## ★ HOLIDAY ALTERNATE COLLECTIONS:

Canada Day ..... **Saturday, JULY 5**  
 Labour Day ..... **Saturday, SEPTEMBER 6**  
 National Truth & Reconciliation Day  
 ..... **Saturday, OCTOBER 4**  
 Thanksgiving Day ..... **Saturday, OCTOBER 18**  
 Remembrance Day ..... **Saturday, NOVEMBER 15**  
 Christmas Day ..... **Saturday, DECEMBER 27**

## 🚫 COLLECTION SUSPENSION FOR EXCESS YARD & GARDEN DEBRIS:

From October 6 until November 24.

## FALL CLEANUP:

**Place Material Curbside by 7 A.M.**

### 🌿 YARD DEBRIS:


**Monday, Nov 3 / Monday, Nov 17**

\*Yard debris will not necessarily be collected on cart day. Contact IWMC by Tuesday of the following week if your yard debris was missed.

### — WASTE:

Put items next to your waste cart on your normal collection day during November. Contact IWMC within two days if your waste was missed.

## COTTAGE COLLECTION: JUNE 2 - SEPT. 26

 Extended service available from **May 19 – October 31**.  
 A fee will apply.  
 Contact IWMC to register.

## STORM DAY INFORMATION:

- [www.iwmc.pe.ca](http://www.iwmc.pe.ca)
- 1-888-280-8111
-  at IWMC PEI 

**COLLECTION DAY** information for carts & recyclables specific to your home can be found on [iwmc.pe.ca](http://iwmc.pe.ca) (click on 'Collection Days' and follow the prompts to enter your civic address), or by calling 1-888-280-8111.

# 2025 WASTE WATCH RESIDENTIAL COLLECTION CALENDAR

## EASTERN, CENTRAL, AND EAST PRINCE



 = COMPOST     = WASTE

JULY						
S	M	T	W	T	F	S
		1	2	3	4	5★
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST						
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					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
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SEPTEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6★
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26▲	27
28	29	30				

OCTOBER						
S	M	T	W	T	F	S
			1	2	3	4★
5	6Ⓢ	7	8	9	10	11
12	13	14	15	16	17	18★
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER						
S	M	T	W	T	F	S
						1
2	3Ⓢ	4	5	6	7	8
9	10	11	12	13	14	15★
16	17Ⓢ	18	19	20	21	22
23/30	24	25	26	27	28	29

DECEMBER						
S	M	T	W	T	F	S
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