

WORKING THROUGH COVID-19 CHALLENGES

This year has certainly been a challenge for Islanders. The COVID-19 Pandemic has created many issues around the world and within our PEI Communities. Although residential collection was not impacted as a result of the pandemic, operations at our disposal facilities and offices were adjusted to meet the directives outlined by the Chief Health Medical Office. We understand that some of these directives resulted in service reductions to customers, and we appreciate your understanding during these difficult times.

As we move forward, IWMC will continue to follow Public Safety guidance and is committed to taking whatever steps are necessary to protect employees, customers, collection drivers, and the general public. Should changes to our services be required, our website will be updated immediately, and staff at our Customer Service

Center will be available to answer questions.

Included in this newsletter, please find information on programs, sorting, and January-June 2021 collection

calendars. Attention to proper sorting is important – **NOW more than ever!**

In closing, I would like to thank each of you for your ongoing support of the Waste Watch Program.

Best wishes during this holiday season and into the new year.

Gerry Moore,
IWMC CEO



GERRY MOORE, CEO



NEW & IMPROVED WEBSITE is now LIVE!



iwmc.pe.ca

- Now mobile-friendly!
- New sorting tool (*the data in this tool is updated regularly — if you see anything missing or unclear, please let us know*)
- Sign up for the **Collection App** for collection day reminders and storm day text notifications for your region.

ATTENTION!

NOT ALL items labelled BIODEGRADABLE or COMPOSTABLE go into the COMPOST cart!



WHAT DOES THIS MEAN?

Many compostable and biodegradable products on the market today look a lot like products that would normally be waste or recyclable. For example, a shiny, white compostable utensil looks almost identical to a shiny, white plastic disposable utensil. We call these products 'Look-Alikes'.

IS THIS A PROBLEM?

YES! These look-alike items (e.g. the utensil mentioned above, or perhaps a bag with the word 'biodegradable' on it) create challenges for drivers when emptying carts because it is impossible to distinguish them from similar looking products that do not belong in the compost stream. When non-compostable products are collected, processing issues at the compost facility are created.

WHAT CAN YOU DO?

Attention to sorting is important! Be familiar with the information below and do your part to ensure only acceptable products are sorted into the compost, waste and recycling streams. If you require assistance, reach out and contact IWMC.

PLASTIC-LOOKING Compostable & Biodegradable Products

The **ONLY** "plastic-looking" items allowed in **COMPOST** are certified 'film' compostable bags which are stamped with one of the following logos:



COMPOSTABLE
IN INDUSTRIAL FACILITIES

Check locally, as these do not exist in many communities. Not suitable for backyard composting. CERT # SAMPLE

DO NOT PLACE ANY OTHER PLASTIC-LOOKING PRODUCT IN COMPOST!



Other LOOK-ALIKE Products

Other "look-alike" products which are labelled compostable, biodegradable, eco-friendly, etc. may not necessarily be compostable.

WHEN IN DOUBT, CHECK IT OUT!

SORTING EXAMPLES FOR COMMON BIODEGRADABLE & COMPOSTABLE LOOK-ALIKE ITEMS

COMPOST	WASTE	RECYCLABLE
<ul style="list-style-type: none"> • Bags with one of the above logos • Doggie 'doo' bags labelled with one of the above logos • Wooden/bamboo cutlery & serving dishes • Paper/fibre cups, plates, bowls • 100% wheat bran serving dishes • Soiled paper bags 	<ul style="list-style-type: none"> • Biodegradable, compostable, eco-friendly, or green bags WITHOUT one of the above logos • Plastic bags without a recycling symbol ♻️-♻️ • Plastic-looking cutlery, plates, cups, bowls, etc. • Cloth-looking items such as Kliin cleaning cloths, wipes, beeswax wraps • Styrofoam-looking packaging peanuts • Compostable coffee pods 	<ul style="list-style-type: none"> • Clean paper bags (bundled with cardboard or in Blue Bag #1) <p>NOTE: Do not place items that are labelled COMPOSTABLE, BIODEGRADABLE or ECO-FRIENDLY in your blue bags as this contaminates the recycling stream.</p>

WINTER TIPS:

'Tis the Season!



- * On snowy days, your cart and/or recyclables can be placed up to 18 ft from curbside. Be sure your material is **visible** and **accessible** and not stuck in snow or on top of snowbanks. When possible, place material on the right side of the driveway (looking out to the road) so drivers can see your material as the truck approaches.
- * Place heavier blue bags or bundled corrugated cardboard on top of lighter bags when wind is likely to be an issue. Milk cartons, cans, etc. may be flattened or crushed to save space and help to make your blue bags heavier.



- * Sort properly to ensure your material is taken by the driver.

- * If inclement weather is predicted, please wait until the morning then place material curbside by 7:00 a.m. Storm announcements can be found on our website, on Facebook at IWMC PEI, or by calling **1-888-280-8111**.

- * **Be considerate of drivers.** Use salt or sand if the area around your carts or bags is icy.

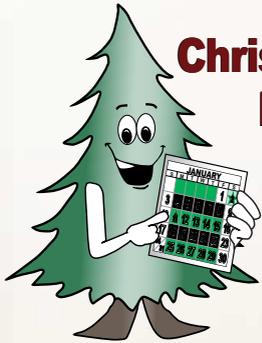
- * Remove carts as soon as possible after emptying to prevent them from blowing onto the road.

- * Using boxboard for household organics will help prevent material from sticking to the inside of the cart.

- * When driving, do not follow too closely behind a collection truck when roads are snow covered or slippery. **Trucks make frequent stops.**



CHRISTMAS TREE DISPOSAL OPTIONS



Christmas Tree Collection begins on Monday, January 11

- 1 Trees must be curbside by 7:00 a.m. and accessible to the drivers (not stuck in ice or buried in snow). Please cut trees longer than 8 ft or heavier than 50 lb in half. Drivers have the entire week to travel each Island road to provide collection. If your tree was out on time but missed, contact IWMC by telephone no later than Tuesday, January 19.

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- 2 **Self-Haul to IWMC Waste Watch Drop-Off Centers.** Trees from homes are accepted at no charge during the month of January.

- 3 **Self-Haul to an Island Goat Farm** that has pre-registered with IWMC for the Christmas Tree Program. A list of farms accepting trees will be posted on IWMC's website, Facebook at IWMC PEI, or available by contacting Customer Service.

DISPOSAL GUIDELINES

(for all options):

- * Remove ornaments & tinsel
- * No tree bags permitted
- * Be especially sure to remove wire from trees, boughs, etc.



ATTENTION GOAT FARMERS

If you would like trees delivered to your goat farm by the general public, contact IWMC.

An up-to-date list will be made available to customers along with any specific delivery instructions.

Farms will also have the option to deregister from this list at any time.



WASTE WATCH DROP-OFF CENTERS (WWDCs)

Household Hazardous Waste (HHW) accepted anytime site is open

REGION / ADDRESS	WINTER	SUMMER
WEST PRINCE: Brockton, 2202 Dock Rd., Rte. 150	Same	8 - 4:30 Mon, Wed, Fri 8 - 12:30 Sat
EAST PRINCE: East Prince Waste Management Facility Wellington Centre, 29786 Rte. 2	8 - 4:30 Mon - Fri 8 - 12:30 Sat	7 - 4:30 Mon - Fri 7 - 12:30 Sat
CENTRAL: New London, 10142 Route 6	8 - 4:30 Tues and Thurs 8 - 12:30 Sat	8 - 4:30 Mon, Tues, and Thurs 8 - 2 Sat
CAPITAL: GreenIsle, 8 Superior Cr., Charlottetown	Same	7 - 5:30 Mon - Fri 7 - 2 Sat
EASTERN: Dingwells Mills, 100 Selkirk Road, Rte. 309	Same	8 - 4:30 Mon, Wed, Fri 8 - 12:30 Sat
EASTERN: Murray River, 378 Cape Bear Road, Rte. 18	Same	8 - 4:30 Tues, Thurs and Sat

PLEASE VISIT iwmc.pe.ca FOR MORE INFORMATION

HELP PREVENT LITTER DURING COLLECTION & DISPOSAL

- ✓ **Do not overfill your carts.** Become familiar with IWMC's Excess Material policy. If using open rigid containers for excess, ensure the material is secured to prevent it from flying in the wind.
- ✓ **If necessary, use clear, transparent bags** for lightweight **WASTE** items, or reuse plastic packaging (e.g. plastic used for packaging new pillows, paper towels, etc.). For **COMPOST**, save boxboard boxes to use for food scraps, soiled paper towels, etc. Paper bags & film compostable bags with certified logos can also be used for compostables.
- ✓ **If your cart lid is broken**, fill out the Cart Service Request Form on IWMC's website (or give us a call). Parts and repairs due to normal 'wear & tear' are **FREE**.
- ✓ **Know your collection REGION**, and remove carts from curbside if a storm cancellation is announced for your region.
- ✓ **Cover & secure loads** when self-hauling to a Waste Watch Drop-Off Center.



CONTACT INFORMATION

Additional sorting guides & calendars can be printed from our website or picked up at any town/city hall or Access PEI.



iwmc.pe.ca

1-888-280-8111

Une version française, également disponible.

SORTING GUIDE

Customer Service: 1-888-280-8111
Sorting Information: iwmc.pe.ca

PLACE THE ITEMS LISTED BELOW
BESIDE YOUR BLUE BAGS

CORRUGATED CARDBOARD

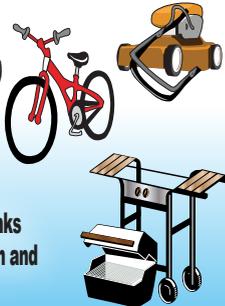
(Flatten, bundle & tie securely)

PREFERRED METHOD FOR PAPER BAGS



LARGE METAL ITEMS

- ✓ bundle multiple items (tent poles, curtain rods, etc.)
- ✓ less than 4 ft. & 50 lb.
- ✓ dismantle large items
- ✗ no propane cylinders, tanks or items containing Freon and other coolants



RECYCLABLES

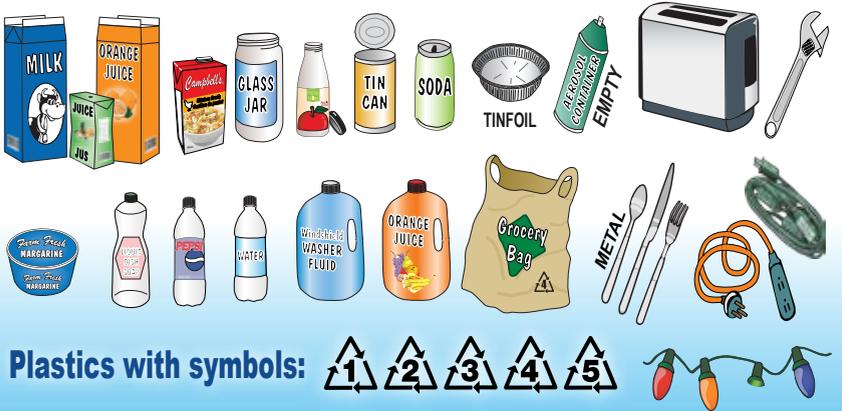


- ✓ ONLY use **BLUE** transparent bags!
- ✓ Please ensure bags are tied securely
- ✓ Recyclables must be clean and dry

BLUE BAG #1



BLUE BAG #2



COMPOST

NO BAG IS BEST!

- ✓ If bags are necessary: paper bags are preferred
- ✓ Film compostable bags must be identified by:



✗ DO NOT USE PLASTIC BAGS!!



NO Plastic
NO Metal
NO Glass
IN COMPOST CART



WASTE

NO BAG IS BEST! If bags are necessary:

- ✓ Use clear, transparent bags
- ✗ No blue bags OR paper bags
- ✗ No solid-coloured bags



DO NOT USE
solid-coloured
shopping bags
or paper bags
FOR WASTE MATERIAL



SPECIAL DISPOSAL

NEVER COLLECTED AT ANY TIME!!

ITEM	DESCRIPTION	 Disposal Options for HOMEOWNERS	Disposal Options for BUSINESSES (some items require a disposal fee)
Cell Phones	Any type 	Visit recycleMYelectronics.ca/pei or www.recyclemycell.ca for drop-off locations or take to a WWDC.	Visit recycleMYelectronics.ca/pei or www.recyclemycell.ca for drop-off locations. Accepted FREE at WWDCs.
Household Hazardous Waste (HHW)	<ul style="list-style-type: none"> fuel (gasoline, kerosene, etc.) silicone, caulking, adhesives aerosol cans (with contents) cosmetics & personal care products pesticides, herbicides, insecticides items with mercury pet medications 	WWDC - Must be in sealed original container. Jerry cans (or other containers) used for transporting must be left behind with contents	Businesses must dispose of hazardous material through a hazardous waste carrier. (Search "Chemicals" on Interactive Sorting Guide at iwmc.pe.ca for list of carriers) 
Ink Cartridges	Laser or ink jet 	Accepted at most electronic retailers or WWDC	Search online for "ink cartridge recycling" or accepted at most electronic retailers
Large Bulky Furniture	Material larger than 4 ft. or heavier than 50 lb. such as sofas, tables, china cabinets, mattresses, patio furniture, etc.	WWDC	WWDC - Waste disposal fee will apply 
Propane Tanks	 30 lb. or less: ----- Over 30 lb.: ----- Cylinders:	Propane tank exchange location or WWDC ----- Propane dealer ----- WWDC	Propane tank exchange location ----- Propane dealer ----- WWDC (<i>disposal fee applies</i>)
Tires	MUST be removed from rims 	WWDC (<i>disposal fee applies to tires with rims</i>)	Return to place of purchase or WWDC (<i>tires without rims are FREE; disposal fee applies to tires with rims</i>)
White Goods	Appliances (stoves, washers, dishwashers, hot water tanks, etc.)	WWDC	WWDC - FREE
Automotive Lead Acid Batteries	Any size 	Accepted at place of purchase, scrap metal dealers or at WWDC	Visit www.canadianbatteryassociation.ca for drop-off locations. Also accepted FREE at WWDC.
Batteries	Rechargeable and non-rechargeable batteries (i.e. AAA, AA, C, D, button type, lithium, etc.) 	Visit www.call2recycle.ca for packaging directions and drop-off locations. Also accepted FREE at WWDCs	Visit www.call2recycle.ca for packaging directions and drop-off locations. Also accepted FREE at WWDCs
Electronics	Cell phones & mobile devices, televisions, audio systems, computers & peripherals, home theatres, cameras, e-books, modems, storage drivers, video game systems, GPS, microwave ovens, etc.	Visit recycleMYelectronics.ca/pei for drop-off locations or take to a WWDC - FREE (<i>call in advance for more than 25 items</i>) 	Visit recycleMYelectronics.ca/pei for drop-off locations or take to a WWDC - FREE (<i>call in advance for more than 25 items</i>) 
Light Bulbs	All lights that can be removed from fixture, i.e. LEDs, halogens, Fluorescent (CFLs, linear, u-tubes, etc.), high intensity bulbs, incandescents	Visit www.productcare.org for drop-off locations or take to WWDC 	See www.productcare.org for locations or WWDC - FREE (<i>call in advance for more than 16 bulbs</i>)
Medications	Prescriptions, over-the-counter drugs (pain & cold medications, etc.), natural health products (vitamins & mineral supplements, etc.)	Participating pharmacies (see www.healthsteward.ca) 	Hazardous waste carrier (search "Chemicals" on Interactive Sorting Guide at iwmc.pe.ca for list of carriers)
Motor Oil / Automotive Antifreeze	Oil fluids, containers, & oil filters; automotive antifreeze fluids and containers, aerosol containers for propelled lubricant and brake cleaner (<i>quantities & container sizes less than 50L</i>)	Return to a collection facility (see www.uoma-atlantic.com) or to a WWDC 	Return to a collection facility (see www.uoma-atlantic.com) or WWDC - FREE 
Needles / Syringes	Needles, syringes, needle tips, lancets, insulin pens, and other sharps 	Pick up free sharps container at participating pharmacies (www.healthsteward.ca). When container is full, return to pharmacy for disposal	See www.iwmc.pe.ca (Interactive Sorting Guide) for options
Paint Products	Paints, stains, etc. AND empty paint containers 	FREE at WWDCs. Visit www.productcare.org for limits, guidelines & additional drop-off locations.	FREE at WWDCs. Visit www.productcare.org for limits, guidelines & additional drop-off locations.

STEWARDSHIP PROGRAMS

2021 WASTE WATCH RESIDENTIAL COLLECTION CALENDAR

THESE
REGIONS
ONLY

CAPITAL AND WEST PRINCE



Green Squares = **COMPOST DAY**

Black Squares = **WASTE DAY**

JANUARY						
S	M	T	W	T	F	S
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28						

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27	28	29	30	JULY 1		JULY 3

HOLIDAY ALTERNATE COLLECTIONS

New Year's Day Sat., JAN. 2
 Islander Day Sat., FEB. 20
 Good Friday Sat., APR. 3
 Canada Day Sat., JULY 3

CHRISTMAS TREE PICKUP

Place trees at curb by 7 a.m. on Monday, Jan. 11th. Contact IWMC by Jan. 19th if your tree was missed.

COLLECTION SUSPENSION FOR EXCESS YARD & GARDEN DEBRIS

From April 5th until Spring Cleanup is complete.

SPRING CLEANUP

Place material curbside by 7 a.m. on:

- Yard Debris Mon., MAY 3
- Waste Mon., MAY 10
- Yard Debris Mon., MAY 17

Not necessarily collected on cart day.

COTTAGE COLLECTION MAY 31 - OCTOBER 1

Extended service available May 17th to October 29th. (A fee will apply.) Contact IWMC to register.

STORM DAY COLLECTION

www.iwmc.pe.ca
 at IWMC PEI • 1-888-280-8111

COLLECTION DAY information for carts & recyclables specific to your home can be found on iwmc.pe.ca (click on 'Collection Days' and follow the prompts to enter your civic address) or by calling 1-888-280-8111.

2021 WASTE WATCH RESIDENTIAL COLLECTION CALENDAR

THESE
REGIONS
ONLY

EASTERN, CENTRAL AND EAST PRINCE



Green Squares = **COMPOST DAY**

Black Squares = **WASTE DAY**

JANUARY						
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JUNE						
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