

## WORKING THROUGH COVID-19 CHALLENGES

This year has certainly been a challenge for Islanders. The COVID-19 Pandemic has created many issues around the world and within our PEI Communities. Although residential collection was not impacted as a result of the pandemic, operations at our disposal facilities and offices were adjusted to meet the directives outlined by the Chief Health Medical Office. We understand that some of these directives resulted in service reductions to customers, and we appreciate your understanding during these difficult times.

As we move forward, IWMC will continue to follow Public Safety guidance and is committed to taking whatever steps are necessary to protect employees, customers, collection drivers, and the general public. Should changes to our services be required, our website will be updated immediately, and staff at our Customer Service

Center will be available to answer questions.

Included in this newsletter, please find information on programs, sorting, and January-June 2021 collection

calendars. Attention to proper sorting is important – **NOW more than ever!**

In closing, I would like to thank each of you for your ongoing support of the Waste Watch Program.

***Best wishes during this holiday season and into the new year.***

**Gerry Moore,  
IWMC CEO**



**GERRY MOORE, CEO**



## NEW & IMPROVED WEBSITE is now LIVE!



**iwmc.pe.ca**

- Now mobile-friendly!
- New sorting tool (*the data in this tool is updated regularly — if you see anything missing or unclear, please let us know*)
- Sign up for the **Collection App** for collection day reminders and storm day text notifications for your region.



# ATTENTION!

## **NOT ALL items labelled BIODEGRADABLE or COMPOSTABLE go into the COMPOST cart!**



### WHAT DOES THIS MEAN?

Many compostable and biodegradable products on the market today look a lot like products that would normally be waste or recyclable. For example, a shiny, white compostable utensil looks almost identical to a shiny, white plastic disposable utensil. We call these products ‘Look-Alikes’.

### IS THIS A PROBLEM?

**YES!** These look-alike items (e.g. the utensil mentioned above, or perhaps a bag with the word ‘biodegradeable’ on it) create challenges for drivers when emptying carts because it is impossible to distinguish them from similar looking products that do not belong in the compost stream. When non-compostable products are collected, processing issues at the compost facility are created.

### WHAT CAN YOU DO?

**Attention to sorting is important!** Be familiar with the information below and do your part to ensure only acceptable products are sorted into the compost, waste and recycling streams. If you require assistance, reach out and contact IWMC.

### PLASTIC-LOOKING Compostable & Biodegradable Products

The **ONLY** “plastic-looking” items allowed in **COMPOST** are certified ‘film’ compostable bags which are stamped with one of the following logos:



**COMPOSTABLE**  
IN INDUSTRIAL FACILITIES

Check locally, as these do not exist in many communities. Not suitable for backyard composting. CERT # SAMPLE

**DO NOT PLACE ANY OTHER PLASTIC-LOOKING PRODUCT IN COMPOST!**



### Other LOOK-ALIKE Products

Other “look-alike” products which are labelled compostable, biodegradable, eco-friendly, etc. may not necessarily be compostable.

**WHEN IN DOUBT, CHECK IT OUT!**

### SORTING EXAMPLES FOR COMMON BIODEGRADABLE & COMPOSTABLE LOOK-ALIKE ITEMS

COMPOST	WASTE	RECYCLABLE
<ul style="list-style-type: none"><li>• Bags with one of the above logos</li><li>• Doggie ‘doo’ bags labelled with one of the above logos</li><li>• Wooden/bamboo cutlery &amp; serving dishes</li><li>• Paper/fibre cups, plates, bowls</li><li>• 100% wheat bran serving dishes</li><li>• Soiled paper bags</li></ul>	<ul style="list-style-type: none"><li>• Biodegradable, compostable, eco-friendly, or green bags <b>WITHOUT</b> one of the above logos</li><li>• Plastic bags without a recycling symbol </li><li>• Plastic-looking cutlery, plates, cups, bowls, etc.</li><li>• Cloth-looking items such as Klien cleaning cloths, wipes, beeswax wraps</li><li>• Styrofoam-looking packaging peanuts</li><li>• Compostable coffee pods</li></ul>	<ul style="list-style-type: none"><li>• Clean paper bags (bundled with cardboard or in Blue Bag #1)</li></ul> <p><b>NOTE:</b> Do not place items that are labelled <b>COMPOSTABLE, BIODEGRADABLE</b> or <b>ECO-FRIENDLY</b> in your blue bags as this contaminates the recycling stream.</p>



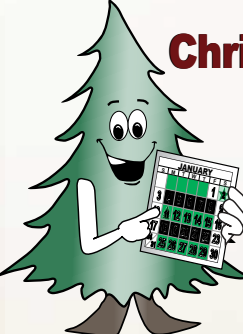
**WINTER TIPS:** ‘Tis the Season! ❄️❄️❄️❄️❄️

- ❄ On snowy days, your cart and/or recyclables can be placed up to 18 ft from curbside. Be sure your material is **visible** and **accessible** and not stuck in snow or on top of snowbanks. When possible, place material on the right side of the driveway (looking out to the road) so drivers can see your material as the truck approaches.
- ❄ Place heavier blue bags or bundled corrugated cardboard on top of lighter bags when wind is likely to be an issue. Milk cartons, cans, etc. may be flattened or crushed to save space and help to make your blue bags heavier.
- ❄ If inclement weather is predicted, please wait until the morning then place material curbside by 7:00 a.m. Storm announcements can be found on our website, on Facebook at IWMC PEI, or by calling **1-888-280-8111**.
- ❄ **Be considerate of drivers.** Use salt or sand if the area around your carts or bags is icy.
- ❄ Remove carts as soon as possible after emptying to prevent them from blowing onto the road.



# CHRISTMAS TREE DISPOSAL OPTIONS

# Christmas Tree Collection begins on Monday, January 11

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- ## Christmas Tree Collection begins on Monday, January 11
- 1 Trees must be curbside by 7:00 a.m. and accessible to the drivers (not stuck in ice or buried in snow). Please cut trees longer than 8 ft or heavier than 50 lb in half. Drivers have the entire week to travel each Island road to provide collection. If your tree was out on time but missed, contact IWMC by telephone no later than Tuesday, January 19.
  - 2 **Self-Haul to IWMC Waste Watch Drop-Off Centers.** Trees from homes are accepted at no charge during the month of January.
  - 3 **Self-Haul to an Island Goat Farm** that has pre-registered with IWMC for the Christmas Tree Program. A list of farms accepting trees will be posted on IWMC's website, Facebook at IWMC PEI, or available by contacting Customer Service.

## DISPOSAL GUIDELINES

# ATTENTION GOAT FARMERS

If you would like trees delivered to your goat farm by the general public, contact IWMC.



# WASTE WATCH DROP-OFF CENTERS (WWDCs)

Household Hazardous Waste (HHW) accepted anytime site is open

REGION / ADDRESS	WINTER	SUMMER
<b>WEST PRINCE:</b> Brockton, 2202 Dock Rd., Rte.150	Same	8 - 4:30 Mon, Wed, Fri 8 - 12:30 Sat
<b>EAST PRINCE:</b> East Prince Waste Management Facility Wellington Centre, 29786 Rte. 2	8 - 4:30 Mon - Fri 8 - 12:30 Sat	7 - 4:30 Mon - Fri 7 - 12:30 Sat
<b>CENTRAL:</b> New London, 10142 Route 6	8 - 4:30 Tues and Thurs 8 - 12:30 Sat	8 - 4:30 Mon, Tues, and Thurs 8 - 2 Sat
<b>CAPITAL:</b> GreenIsle, 8 Superior Cr., Charlottetown	Same	7 - 5:30 Mon - Fri 7 - 2 Sat
<b>EASTERN:</b> Dingwells Mills, 100 Selkirk Road, Rte. 309	Same	8 - 4:30 Mon, Wed, Fri 8 - 12:30 Sat
<b>EASTERN:</b> Murray River, 378 Cape Bear Road, Rte. 18	Same	8 - 4:30 Tues, Thurs and Sat

**PLEASE VISIT [iwmc.pe.ca](http://iwmc.pe.ca) FOR MORE INFORMATION**

## HELP PREVENT LITTER DURING COLLECTION & DISPOSAL

- ✓ **Do not overfill your carts.** Become familiar with IWMC's Excess Material policy. If using open rigid containers for excess, ensure the material is secured to prevent it from flying in the wind.
- ✓ **If necessary, use clear, transparent bags** for lightweight **WASTE** items, or reuse plastic packaging (e.g. plastic used for packaging new pillows, paper towels, etc.). For **COM-POST**, save boxboard boxes to use for food scraps, soiled paper towels, etc. Paper bags & film compostable bags with certified logos can also be used for compostables.
- ✓ **If your cart lid is broken**, fill out the Cart Service Request Form on IWMC's website (or give us a call). Parts and repairs due to normal 'wear & tear' are **FREE**.
- ✓ **Know your collection REGION**, and remove carts from curbside if a storm cancellation is announced for your region.
- ✓ **Cover & secure loads** when self-hauling to a Waste Watch Drop-Off Center.



## CONTACT INFORMATION

Additional sorting guides & calendars can be printed from our website or picked up at any town/city hall or Access PEI.



**[iwmc.pe.ca](http://iwmc.pe.ca)**



**1-888-280-8111**

*Une version française, également disponible.*



# SORTING GUIDE

Customer Service: 1-888-280-8111  
Sorting Information: iwmc.pe.ca

PLACE THE ITEMS LISTED BELOW  
BESIDE YOUR BLUE BAGS

## CORRUGATED CARDBOARD

(Flatten, bundle & tie securely)

PREFERRED METHOD FOR PAPER BAGS



## LARGE METAL ITEMS

- ✓ bundle multiple items (tent poles, curtain rods, etc.)
- ✓ less than 4 ft. & 50 lb.
- ✓ dismantle large items
- ✗ no propane cylinders, tanks or items containing Freon and other coolants



## RECYCLABLES

BLUE BAG #1



- ✓ ONLY use BLUE transparent bags!
- ✓ Please ensure bags are tied securely
- ✓ Recyclables must be clean and dry



BLUE BAG #2



Plastics with symbols:



## COMPOST

NO BAG IS BEST!

- ✓ If bags are necessary: paper bags are preferred
- ✓ Film compostable bags must be identified by:



✗ DO NOT USE PLASTIC BAGS!!



**NO Plastic  
NO Metal  
NO Glass**  
IN COMPOST CART



## WASTE

NO BAG IS BEST! If bags are necessary:

- ✓ Use clear, transparent bags
- ✗ No blue bags OR paper bags
- ✗ No solid-coloured bags


















**DO NOT USE  
solid-coloured  
shopping bags  
or paper bags  
FOR WASTE MATERIAL**





# SPECIAL DISPOSAL

**NEVER COLLECTED  
AT ANY TIME!!**

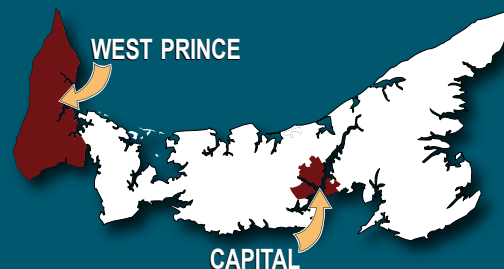
ITEM	DESCRIPTION	<b>FREE</b> Disposal Options for HOMEOWNERS	Disposal Options for BUSINESSES (some items require a disposal fee)
Cell Phones	Any type 	Visit <a href="http://recycleMYelectronics.ca/pei">recycleMYelectronics.ca/pei</a> or <a href="http://www.recyclemycell.ca">www.recyclemycell.ca</a> for drop-off locations or take to a WWDC.	Visit <a href="http://recycleMYelectronics.ca/pei">recycleMYelectronics.ca/pei</a> or <a href="http://www.recyclemycell.ca">www.recyclemycell.ca</a> for drop-off locations. Accepted <b>FREE</b> at WWDCs.
Household Hazardous Waste (HHW)	<ul style="list-style-type: none"> <li>fuel (gasoline, kerosene, etc.)</li> <li>silicone, caulking, adhesives</li> <li>aerosol cans (with contents)</li> <li>cosmetics &amp; personal care products</li> <li>pesticides, herbicides, insecticides</li> <li>items with mercury</li> <li>pet medications</li> </ul>	WWDC - Must be in sealed original container. Jerry cans (or other containers) used for transporting must be left behind with contents	Businesses must dispose of hazardous material through a hazardous waste carrier. (Search "Chemicals" on Interactive Sorting Guide at <a href="http://iwmc.pe.ca">iwmc.pe.ca</a> for list of carriers) 
Ink Cartridges	Laser or ink jet 	Accepted at most electronic retailers or WWDC	Search online for "ink cartridge recycling" or accepted at most electronic retailers
Large Bulky Furniture	Material larger than 4 ft. or heavier than 50 lb. such as sofas, tables, china cabinets, mattresses, patio furniture, etc.	WWDC	WWDC - Waste disposal fee will apply 
Propane Tanks	 30 lb. or less: Over 30 lb.: Cylinders:	Propane tank exchange location or WWDC Propane dealer WWDC	Propane tank exchange location Propane dealer WWDC ( <i>disposal fee applies</i> )
Tires	<b>MUST</b> be removed from rims 	WWDC ( <i>disposal fee applies to tires with rims</i> )	Return to place of purchase or WWDC ( <i>tires without rims are FREE; disposal fee applies to tires with rims</i> )
White Goods	Appliances (stoves, washers, dishwashers, hot water tanks, etc.)	WWDC	WWDC - <b>FREE</b>
STEWARDSHIP PROGRAMS	Automotive Lead Acid Batteries	Any size 	Accepted at place of purchase, scrap metal dealers or at WWDC
	Batteries	Rechargeable and non-rechargeable batteries (i.e. AAA, AA, C, D, button type, lithium, etc.) 	Visit <a href="http://www.call2recycle.ca">www.call2recycle.ca</a> for packaging directions and drop-off locations. Also accepted <b>FREE</b> at WWDCs
	Electronics	Cell phones & mobile devices, televisions, audio systems, computers & peripherals, home theatres, cameras, e-books, modems, storage drives, video game systems, GPS, microwave ovens, etc. 	Visit <a href="http://recycleMYelectronics.ca/pei">recycleMYelectronics.ca/pei</a> for drop-off locations or take to a WWDC - <b>FREE</b> ( <i>call in advance for more than 25 items</i> )
	Light Bulbs	All lights that can be removed from fixture, i.e. LEDs, halogens, Fluorescent (CFLs, linear, u-tubes, etc.), high intensity bulbs, incandescents 	Visit <a href="http://www.productcare.org">www.productcare.org</a> for locations or WWDC - <b>FREE</b> ( <i>call in advance for more than 16 bulbs</i> )
	Medications	Prescriptions, over-the-counter drugs (pain & cold medications, etc.), natural health products (vitamins & mineral supplements, etc.) 	Hazardous waste carrier (search "Chemicals" on Interactive Sorting Guide at <a href="http://iwmc.pe.ca">iwmc.pe.ca</a> for list of carriers)
	Motor Oil / Automotive Antifreeze	Oil fluids, containers, & oil filters; automotive antifreeze fluids and containers, aerosol containers for propelled lubricant and brake cleaner ( <i>quantities &amp; container sizes less than 50L</i> ) 	Return to a collection facility (see <a href="http://www.uoma-atlantic.com">www.uoma-atlantic.com</a> ) or to a WWDC - <b>FREE</b> 
	Needles / Syringes	Needles, syringes, needle tips, lancets, insulin pens, and other sharps 	See <a href="http://www.iwmc.pe.ca">www.iwmc.pe.ca</a> (Interactive Sorting Guide) for options
	Paint Products	Paints, stains, etc. AND empty paint containers 	<b>FREE</b> at WWDCs. Visit <a href="http://www.productcare.org">www.productcare.org</a> for limits, guidelines & additional drop-off locations.



# 2021 WASTE WATCH RESIDENTIAL COLLECTION CALENDAR

THESE  
REGIONS  
ONLY

## CAPITAL AND WEST PRINCE



Green Squares = **COMPOST DAY**

Black Squares = **WASTE DAY**

JANUARY						
S	M	T	W	T	F	S
					1	2★
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24/31	25	26	27	28	29	30

FEBRUARY						
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28						

MARCH						
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APRIL						
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JUNE						
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20	21	22	23	24	25	26
27	28	29	30	JULY 1		JULY 3★



### HOLIDAY ALTERNATE COLLECTIONS

New Year's Day ..... Sat., JAN. 2  
Islander Day ..... Sat., FEB. 20  
Good Friday ..... Sat., APR. 3  
Canada Day ..... Sat., JULY 3



### CHRISTMAS TREE PICKUP

Place trees at curb by 7 a.m. on Monday, Jan. 11th. Contact IWMC by Jan. 19th if your tree was missed.



### COLLECTION SUSPENSION FOR EXCESS YARD & GARDEN DEBRIS

From April 5th until Spring Cleanup is complete.

### SPRING CLEANUP

Place material curbside by 7 a.m. on:

- 🍀 Yard Debris ..... Mon., MAY 3
- 🗑️ Waste ..... Mon., MAY 10
- 🍀 Yard Debris ..... Mon., MAY 17

Not necessarily collected on cart day.



### COTTAGE COLLECTION MAY 31 - OCTOBER 1

Extended service available May 17th to October 29th. (A fee will apply.) Contact IWMC to register.

### STORM DAY COLLECTION

[www.iwmc.pe.ca](http://www.iwmc.pe.ca)



at IWMC PEI • 1-888-280-8111

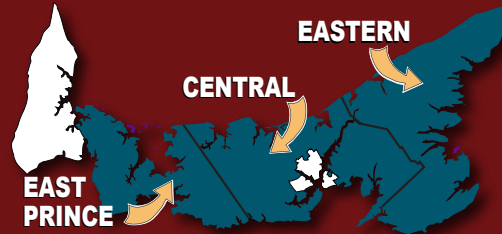
**COLLECTION DAY** information for carts & recyclables specific to your home can be found on [iwmc.pe.ca](http://iwmc.pe.ca) (click on 'Collection Days' and follow the prompts to enter your civic address) or by calling 1-888-280-8111.



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THESE  
REGIONS  
ONLY

## EASTERN, CENTRAL AND EAST PRINCE



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Black Squares = **WASTE DAY**

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