

Welcome to Waste Watch

Our *mandatory* program is PEI's answer to waste diversion and the proper disposal of unwanted material. Waste Watch is very successful, and PEI has achieved some of the highest landfill diversion rates in North America.



Proper sorting is **MANDATORY!**

A **Sorting Guide** is enclosed to help you become familiar with separating wastes generated in your home into **RECYCLABLES, COMPOST & WASTE**. Please note that some materials require special disposal and are never collected at curbside. These are highlighted on the reverse of the Sorting Guide. Sorting information for specific items can also be found on the *Interactive Sorting Guide* on our website or by calling **Customer Service**.

Residential customers are provided with two carts: a **COMPOST CART** (green) and a **WASTE CART** (black). These are collected on alternating weeks. **RECYCLABLES** are collected monthly in transparent blue bags which are purchased by the customer.

Collection Day information can be found by clicking on *My Residential Collection* on our website and following the prompts under *My Collection Days*. You will be redirected to a PEI Government site that lists pertinent information based on your civic address, including Waste Watch pickup details.

After reviewing this guide, additional information can be found at www.iwmc.pe.ca or by contacting Customer Service at (toll-free)

1-888-280-8111 or info@iwmc.pe.ca

HOW DOES COLLECTION WORK?

SORTING IS MANDATORY:

Drivers will only accept material which has been properly sorted. Carts and blue bags with improperly sorted information will be tagged and rejected by the collection driver.

COLLECTION BEGINS AT 7:00 A.M.:

To ensure collection, please have your **CARTS** and/or **BLUE BAGS** curbside prior to **7:00 a.m.** on your regular scheduled collection day. Refer to the enclosed Residential Collection Calendar for holiday alternate pickup days and other important collection information.



EXCESS MATERIALS:

From time to time residents may have more material than will fit into the cart. If your material is sorted properly and your cart is full, you may place up to two additional bags, containers or items for collection (beside your cart). Waste can be placed in clear, transparent bags and compostables in paper yard & garden bags. If containers are used they must be left open, be rigid, and have handles so that the driver can safely empty them by hand. Bags, containers and 'bulky' excess material must not exceed **50 lb. (22 kg)** or **4 ft. (1.2 m)** in any dimension. **Sorted waste and compost material will not be collected if placed in solid-coloured or blue bags.**

CART WEIGHT LIMIT:

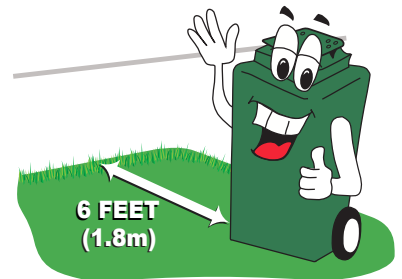
Maximum cart capacity is **220 lb. (100 kg)**. Carts exceeding this weight will not be collected.

ACCESS GUIDELINES:

Roads must be accessible for collection trucks, have a good solid base to accommodate their weight, and have a suitable turning area. If trucks cannot access your road, collection will occur at the closest serviceable road. Visit www.iwmc.pe.ca or call us at **1-888-280-8111** for more information.

CART/RECYCLABLES PLACEMENT:

Carts and blue bags should be placed within **6 FEET (1.8 m)** from the curb in such a manner as to not interfere with pedestrian or automotive traffic. During the winter months, carts may be placed within **18 FEET (5.5 m)** from the curb to accommodate snow plows.



MISSED COLLECTION:

If your material was sorted properly and was at curbside by 7 a.m., but missed by the driver, it is important to contact us by telephone within **two working days** to report the miss. If leaving a message after hours, we require your name, civic address and a daytime number where you can be reached.

SPECIAL SERVICES

Guidelines and information on these and other services can be found by visiting our website or calling Customer Service.

SPRING & FALL CLEANUP:

A three-week special collection campaign is offered in spring and fall to **year round** homeowners to dispose of larger volumes of yard material or household waste items not usually placed for regular collection. Refer to your **Collection Calendar** for the schedule.

CHRISTMAS TREE COLLECTION:

Trees are collected in early January each year (refer to your **Collection Calendar**). Trees are also accepted **free of charge** at WWDCs during the month of January.



FREE SATURDAY MORNING RESIDENTIAL BLUE BAG DROP-OFF:

Residential customers may drop off recyclables in blue bags, bundled cardboard, and large metal household items from 8 a.m. to noon at all Waste Watch Drop-Off Centers (**see next page**) and at 175 Industrial Crescent, Summerside, and 2030 Georgetown Road, Roseneath.

IMPORTANT INFORMATION

BAGS ACCEPTABLE TO WASTE WATCH:

RECYCLABLES: Blue transparent bags **ONLY**.

COMPOSTABLES: **No bag is best** — material may be placed directly into the kitchen mini bin then emptied into the compost cart. Empty boxboard boxes (e.g. cracker boxes) can be used to gather kitchen scraps. If bags are used, paper bags are the preferred choice. “Film” compostable bags may be used if they have one of the certification logos on them **shown here: PLASTIC BAGS ARE NOT ACCEPTABLE FOR COMPOST.**

WASTE: **No bag is best.** If bags are used, they must be clear and transparent (driver must be able to see inside). Do **NOT** use blue bags for waste, or solid-coloured bags such as non-transparent shopping bags.

NO ASHES IN CARTS!

COLD ashes from stoves, fireplaces, furnaces & barbecues will be collected in a cardboard box or paper bag placed beside the **COMPOST** cart (or if ashes contain metal, plastic, glass or pressure-treated lumber, they should be placed beside the **WASTE** cart). Please note that ashes in any other container (such as a pail or bucket) will **NOT BE COLLECTED** as emptying them could cause safety risks to the vehicle and driver.



BPI®

COMPOSTABLE
IN INDUSTRIAL FACILITIES

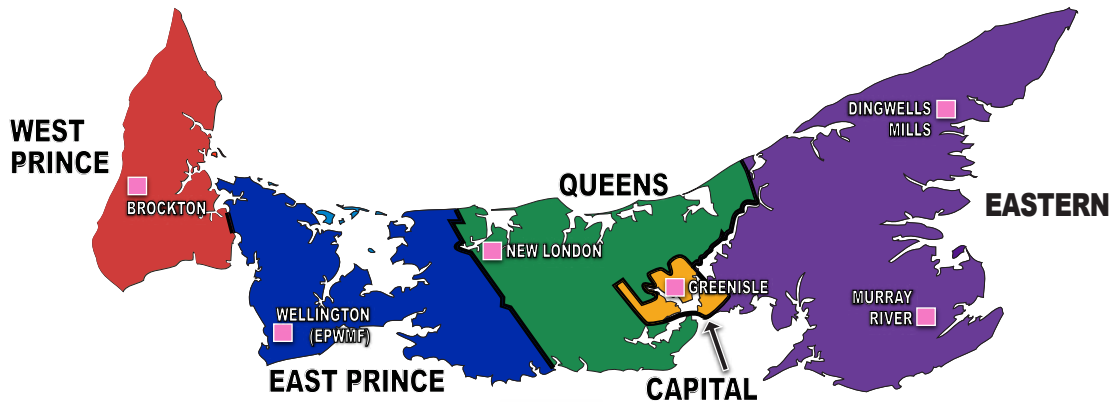
Check locally, as these do not exist in many communities. Not suitable for backyard composting. CERT # SAMPLE



COMPOSTABLE
www.compostable.info

WASTE WATCH DROP-OFF CENTERS

REGION / ADDRESS	SUMMER HOURS	WINTER HOURS
CAPITAL: Greenisle, 8 Superior Cr., Charlottetown	7:00 - 5:30 Mon - Fri 7:00 - 2:00 Sat	Same
WEST PRINCE: Brockton, 2202 Dock Rd., Rte.150	8:00 - 4:30 Mon, Wed, Fri 8:00 - 12:30 Sat	Same
EASTERN: Dingwells Mills, 100 Selkirk Road, Rte. 309	8:00 - 4:30 Mon, Wed, Fri 8:00 - 12:30 Sat	Same
EASTERN: Murray River, 378 Cape Bear Road, Rte. 18	8:00 - 4:30 Tues, Thurs and Sat	Same
EAST PRINCE: East Prince Waste Management Facility Wellington Centre, 29786 Rte. 2	7:00 - 4:30 Mon - Fri 7:00 - 12:30 Sat	8:00 - 4:30 Mon - Fri 8:00 - 12:30 Sat
CENTRAL: New London, 10142 Route 6	8:00 - 4:30 Mon, Tues, Thurs 8:00 - 2:00 Sat	8:00 - 4:30 Tues & Thurs 8:00 - 12:30 Sat



STORM INFORMATION

Should poor weather conditions impact our services, visit www.iwmc.pe.ca, call 1-888-280-8111 or check out Facebook at IWMC PEI for the following information:

- collection cancellations
- site/office closures
- alternative collection information

AUG/2018

Disponible en français - www.iwmc.pe.ca