



IWMC

ISLAND WASTE MANAGEMENT CORPORATION

RESIDENTIAL PARTICIPANT GUIDE

Welcome to Waste Watch!

Our *mandatory* program is PEI's answer to waste diversion and the proper disposal of unwanted material. Waste Watch is very successful, and PEI has achieved some of the highest landfill diversion rates in North America.



The key to the program is sorting unwanted material at the source into

RECYCLABLES, COMPOST & WASTE

Residential customers are provided with two carts: a **COMPOST CART** (green) and a **WASTE CART** (black), and these are collected on alternating weeks. **RECYCLABLES** are collected monthly in transparent blue bags which are purchased by customers. Some materials require special disposal, and these are highlighted on the sorting guide included in this package.

Proper sorting is key and is ***MANDATORY***. When we all do our part, great things happen! Let's work together to keep PEI beautiful and clean.

After reviewing this guide, additional information can be found at www.iwmc.pe.ca or by contacting Customer Service at (toll-free)

1-888-280-8111 or info@iwmc.pe.ca

HOW DOES COLLECTION WORK?

SORTING IS MANDATORY:

Drivers will only accept material which has been properly sorted. Please refer to the sorting guide included in this package, visit our Interactive Sorting Guide at www.iwmc.pe.ca to look up specific items, or call us toll free at **1-888-280-8111**.

COLLECTION BEGINS AT 7:00 A.M.:

To ensure collection, please have your **CARTS** and/or **BLUE BAGS** curbside prior to **7:00 a.m.** on your regular scheduled collection day.



EXCESS MATERIALS:

From time to time residents may have more material than will fit into the cart. If your material is sorted properly and your cart is full, you may place up to two additional bags or containers for collection (beside your cart). Waste can be placed in clear, transparent bags and compostables in paper yard & garden bags. If containers are used they must be left open, be rigid, and have handles so that the driver can safely empty them by hand. **Sorted waste and compost material will not be collected if placed in solid-coloured or blue bags.**

CART WEIGHT LIMIT:

Maximum cart capacity is 220 lb. Carts exceeding this weight will not be collected.

ACCESS GUIDELINES:

Roads must be accessible for collection trucks, have a good solid base to accommodate their weight, and have a suitable turning area. If trucks cannot access your road, collection will occur at the closest serviceable road. Visit www.iwmc.pe.ca or call us at **1-888-280-8111** for more information.

CART/RECYCLABLES PLACEMENT:

Carts and blue bags should be placed within **6 FEET** from the curb in such a manner as to not interfere with pedestrian or automotive traffic. During the winter months, carts may be placed within **18 FEET** from the curb to accommodate snow plows.



MISSED COLLECTION:

If your material was sorted properly and was at curbside by 7:00 but missed by driver, it is important to contact us within **two working days** to report the miss. If you contact us by e-mail, or if leaving a message after hours, we require your name, civic address and a daytime number where you can be reached.

SPECIAL SERVICES

Guidelines and information on these and other services can be found by visiting our website or calling Customer Service.

SPRING & FALL CLEANUP:

A three-week special collection campaign is offered in spring and fall to **year round** homeowners to dispose of larger volumes of yard material or household waste items not usually placed for regular collection. Refer to your Collection Calendar for the schedule.

CHRISTMAS TREE COLLECTION:

Trees are collected in early January each year (refer to your Collection Calendar). Trees are also accepted **free of charge** at WWDCs during the month of January.



FREE SATURDAY MORNING RESIDENTIAL BLUE BAG DROP-OFF:

Residential customers may drop off recyclables in blue bags, bundled cardboard, and large metal household items from 8 a.m. to noon at all WWDCs and at 175 Industrial Crescent, Summerside, and 2030 Georgetown Road, Roseneath.

IMPORTANT INFORMATION

BAGS ACCEPTABLE TO WASTE WATCH:

RECYCLABLES: Blue transparent bags **ONLY**.

COMPOSTABLES: **No bag is best** — material may be placed directly into the kitchen mini bin then emptied into the compost cart. Empty boxboard boxes (i.e. cracker boxes) can be used to gather kitchen scraps. If bags are used, paper bags are the preferred choice. “Film” compostable bags may be used if they have one of the certification logos on them **shown here:**
PLASTIC BAGS ARE NOT ACCEPTABLE FOR COMPOST.



WASTE: **No bag is best.** If bags are used, they must be clear and transparent (driver must be able to see inside). Do **NOT** use blue bags for waste, or solid-coloured bags such as non-transparent shopping bags.

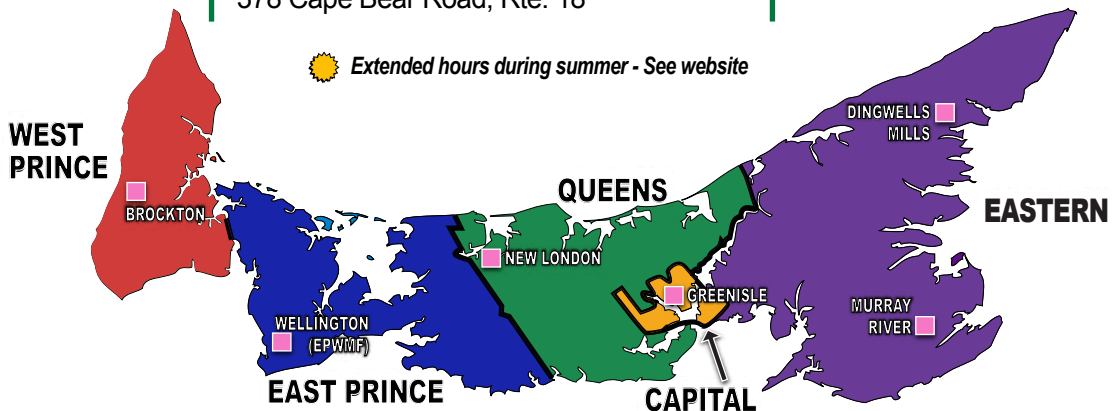
NO ASHES IN CARTS!

COLD ashes from stoves, fireplaces, furnaces & barbeques will be collected in a cardboard box or paper bag placed beside the **COMPOST** cart (or if ashes contain metal, plastic, glass or pressure-treated lumber, they should be placed beside the **WASTE** cart). Please note that ashes in any other container (such as a pail or bucket) will **NOT BE COLLECTED** as emptying them could cause safety risks to the vehicle and driver.

WASTE WATCH DROP-OFF CENTERS

REGION	ADDRESS	STANDARD HOURS
WEST PRINCE	Brockton WWDC 2202 Dock Road, Rte. 150	8:00 - 4:30 Mon, Wed, Fri 8:00 - 12:30 Saturday
EAST PRINCE <i>(see below)</i> ☀	East Prince Waste Management Facility Wellington Centre, 29786 Rte. 2	8:00 - 4:30 Monday - Friday 8:00 - 12:30 Saturday ☀
CENTRAL <i>(see below)</i> ☀	New London WWDC 10142 Rte. 6	8:00 - 4:30 Tues, Thurs 8:00 - 12:30 Saturday ☀
CAPITAL	Greenisle, 8 Superior Crescent, Charlottetown	7:00 - 5:30 Monday - Friday 7:00 - 2:00 Saturday
EASTERN	Dingwells Mills WWDC 100 Selkirk Road, Rte. 309	8:00 - 4:30 Mon, Wed, Fri 8:00 - 12:30 Saturday
	Murray River WWDC 378 Cape Bear Road, Rte. 18	8:00 - 4:30 Tues, Thurs, Sat

☀ *Extended hours during summer - See website*



STORM INFORMATION

Should poor weather conditions impact our services, visit www.iwmc.pe.ca or call 1-888-280-8111 for the following information:

- collection cancellations
- alternative collection information
- site/office closures