

ROAD ACCESS FOR COLLECTION VEHICLES

MINIMUM REQUIREMENTS:

Road Surface

Trucks must have unobstructed access from debris, parked vehicles, service vehicles and construction equipment. Obstructions to roads and/or carts and blue bags may impact the ability to provide collection. Road surface must be relatively smooth (no large potholes) and have adequate surface strength to accommodate trucks up to 15 tonnes.

Road Width/Height

Minimum access required is 10 feet wide by 13 feet high. There must be no risk to mirrors or paintwork from projecting trees / shrubs.

Turning Radius

Collection trucks must have access to a suitable turning area. Roads must be designed to allow for continuous collection without having the vehicle reversing. Backing up large trucks creates safety risks which must be avoided.

Winter Maintenance

Snow must be removed to accommodate collection truck (10 feet wide by 13 feet high). Icy surfaces must be sanded or salted for traction.

PRIVATE ROADS:

The Collection Contractor will not be liable for any damage done to the property or any damage resulting from the provision of waste services. Residents who live on private roads must agree to maintain their roads in the condition stated above in order to prevent service disruptions.

Customers residing on private roads that do not meet the above criteria must place their sorted material at the closest serviceable road. The use of cart corals is permitted.

ALTERNATIVES TO COLLECTION:

Residents living on private roads may choose to not have collection vehicles access their roads to perform collection services. In these situations, all residents must be in agreement and IWMC then notified. Material may be placed at the closest serviceable public road. Residential customers cannot be exempted from the Waste Watch Collection program. Materials taken to a disposal facility is subject to regular disposal fees.

SPRING ROAD CLOSURES:

Waste collection vehicles must follow spring road restrictions posted by the Department of Transportation and Infrastructure Renewal (TIR). If and when road access is restricted by TIR, attempts will be made to ensure the best possible service is provided. There may be occasions when the weight of a contractor's collection truck exceeds the posted maximum road weight. If this should occur, customers should contact IWMC for direction.



Potholes can cause damage to the low mounted cart flipper.



Trees/shrubs must be trimmed to allow proper access.



Roads must accommodate vehicles safely (10 feet wide by 13 feet high) .